

Tel. +34 960 045 515
Av. Marqués de Sotelo, 1-4
46002 Valencia – Spain



Warranty Certificate
photovoltaic modules
PEPV - MEPV

1. General conditions.

European Energy World, S.L., with fiscal address in Av. Marqués de Sotelo 1-4. Valencia (Spain), certifies that its products comply with the engineering specifications and norms of quality that apply to these products, and are new made products.

European Energy World, S.L. guarantees the quality and performance of its Photovoltaic Modules in the terms and conditions that are expressed below:

1.a) 12 years of product warranty for material or manufacture defects:

PEPV/MEPV have warranty, for a period of 12 years, from the date of the first purchase invoice to the first buyer, that its Photovoltaic Modules are free of any material defect (1) or manufacture defect that prevent their normal operation in correct conditions of use, installation and maintenance.

(1) Excluded interconnection cables (multicontact, etc.) that are not intrinsic element of the Module. In case we, at the request of client, should provide the Module with interconnection cables, the period of warranty for this additional element will be of five years from the date of delivery to the first buyer, or of 5 years from the date of delivery (EXW).

If at any time, during the period of validity of this warranty, the acquired Photovoltaic Module would not work correctly, as a result of the appearance of defects in its materials or their manufacture, we undertake -according to the defect that is presented/displayed- to replace or to repair the defective Module or to refund the amount received from the client at the time of its purchase.

1.b) 25 years of warranty

Warranty 90% of the energy production of the modules during the first 12 years of life and 80% in the next 13 years is guaranteed being configured with a limited warranty of 25 years in total. These percentages are calculated from the nominal value Pmax of the specified model, at the time of the first purchase, according to IEC +/- 3% value.

If at any time during the indicated periods of validity of this warranty, the manufacturer determines that the Photovoltaic Module does not meet the specified performance values depending on the vices presented, the manufacturer reserves the right to either repair or replace the / the module / s defective / s, or supply / the additional module / s necessary to offset the guaranteed percentage.

The warranty gathered in the present Certificate will be lent under the general terms and conditions stated below:

2) Exclusions and Limitations of the Warranty

- a) The warranty rights could be claimed during the period of validity established in each case and immediately after the detection of the defect. It will also be a prerequisite to ask for these rights to be current payments with the manufacturer.
- b) The rights of warranty will be void if the damages and failures of operation or use of the Modules have their origin in:
- o Accidents or negligent, improper or inadequate use.
 - o Damages by surges, atmospheric discharge, floods, plagues, earthquakes, extraordinary climatic conditions, actions of third parties or any other reasons such as unintended use or mishandling of the PEPV/MEPV Modules
- c) The rights of warranty will be void if the serial identifying number of the Modules have been manipulated or cannot be read in an unequivocal form.
- d) The modules that present/display broken glasses will not be covered by the warranty because all the PEPV/MEPV modules are homologated according to international norm IEC 61215.
- e) Visual defects only related to the aesthetic aspects of the Module will not be considered like defects with right to warranty claim, unless they represent a decrease in the operation or the performance of the module as specified in PEPV/MEPV commercial brochures.
- f) The rights of warranty here established do not cover the costs for devolution transport of the defective Modules, neither its later replacement to the client. Nor does it cover the costs of intervention derived from the disassembling of the defective Modules, nor those of the later reinstallation of the replaced Modules.
- g) The Modules that could be provided additionally to compensate lost of power, according to 1.b), do not entail renovation or prolongation of the limited period of the warranty established in this document.
- h) We reserve the right to provide a different model of Module to fulfil the accepted warranty claims, for substitution or extension, in case the original model is not manufactured anymore. All the replaced Modules will be of our property.

3) Claim of the Warranty rights

Any client or user (5) of PEPV/MEPV Photovoltaic Modules, that is considered with justified reasons to demand the established rights of warranty in the present document, will have to follow the instructions below:

(5) For claims regarding Power Warranty of (1.b), the corresponding rights could only be claimed by the first buyer of the Modules, acquired by him for its own use, or by whom shows to be the legal owner of the original installation in which the modules object of the claim were installed. A claim based on data or extracted measures taken from external laboratories distinct to the one of the manufacturer will not be accepted.

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Before returning any module, a request of Return Merchandise Authorization number “RMA” should be filled. Once received the RMA, the client will send the module at his expenses for its inspection and evaluation.

The return of any module without RMA or if transportation has not been prepaid will not be accepted. The module will not be admitted in warranty if it does not have a serial identification number or if its label manifestly shows to have been manipulated.

The notification of any defect must be made in a term inferior to 2 months from its detection.

These guarantee conditions replace all those who have earlier date.

NOTE: This warranty certificate exists in Spanish version and English version. In the event of anomalies or ambiguities relating to this warranty certificate the original version in Spanish language shall prevail exclusively.

September 1st, 2015