

USER'S AND INSTALLATION MANUAL / GEBRUIKERS- EN INSTALLATIEHANDLEIDING BEDIENUNGS- UND INSTALLATIONSANLEITUNG / MANUEL UTILISATEURS ET D'INSTALLATION MANUAL DEL USUARIO Y DE INSTALACIÓN / MANUALE DI USO E MANUTENZIONE

Sunmaster XS4300/ XS3200/ XS2000

Grid connected solar inverter





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OVERVIEW



Figure 0-1: overview of the Mastervolt Sunmaster XS 4300/ 3200/2000.

CONTENTS:

1 1.1 1.2 1.3 Validity of this manual4 1.4 1.5 1.6 1.7 2

v 1.2 October 2011

| AAGTER | |
|--------|--------------|
| MASIE | KVULI |

| | 2.1 | Warning | gs and symbols | |
|----|-------|-----------|--|----|
| | 2.2 | Use for | intended purpose | |
| | 2.3 | Organis | sational measures | |
| | 2.4 | Installat | tion, maintenance and repair | |
| | 2.5 | Warning | g of special dangers | 5 |
| 3 | BEFO | RE YOU S | START | 6 |
| | 3.1 | Unpack | king | |
| | 3.2 | Country | y selection | |
| | 3.3 | Installat | tion environment | |
| | 3.4 | AC Wiri | ing | 9 |
| | 3.5 | Ground | ling | 9 |
| | 3.6 | Specific | cations of the Solar system | 9 |
| | 3.7 | DC Swi | itch | 9 |
| | 3.8 | PV mod | dules and strings | 9 |
| | | 3.8.1 | Connection of two strings (standard) | |
| | | 3.8.2 | Connection of more than two strings (option) | |
| | 3.9 | Genera | al safety and installation precautions | |
| | 3.10 | Things | you need for installation | 11 |
| 4 | INST | ALLATION | I | |
| | 4.1 | Installat | tion step by step | |
| | 4.2 | Use in I | Italy | |
| | 4.3 | Commis | ssioning after installation | |
| | | 4.3.1 | Switching on | |
| | | 4.3.2 | Country code selection | |
| | 4.4 | De-com | nmissioning | |
| 5 | OPER | RATION | | |
| | 5.1 | Genera | al | |
| | 5.2 | Forced | Cooling | |
| | 5.3 | LCD-dis | splay | |
| | | 5.3.1 | Actual readings | |
| | | 5.3.2 | Historical data | |
| | | 5.3.3 | Total energy revenues | |
| | | 5.3.4 | System information | |
| | | 5.3.5 | Failures | |
| | 5.4 | Mainter | nance | |
| 6 | TROU | JBLE SHO | OTING | |
| 7 | SPEC | | NS | |
| | 7.1 | Technic | cal specifications | |
| | 7.2 | Outline | drawings | |
| 8 | ORDE | ERING INF | ORMATION | 24 |
| 9 | ITALY | SELF TE | ST | |
| 10 | CERT | IFICATES | \$ | |
| | 10.1 | Certifica | ate of VDE-0126 conformity | |
| | 10.2 | EC dec | laration of conformity | |
| | | | | |

1 GENERAL INFORMATION

1.1 PRODUCT DESCRIPTION

Congratulations for choosing the Mastervolt Sunmaster XS4300, the Sunmaster XS3200 or the Sunmaster XS2000, further referred to as "Sunmaster". The Sunmaster is a grid connected solar inverter, used for the feed back into the utility grid of power generated by photovoltaic modules.

Depending on the application and in order to meet the local applicable regulations, the Sunmaster can be ordered in several models. See chapter 3.2 for an overview of the available models.

The Sunmaster is not suitable for stand-alone use (i.e. use without public grid).

1.2 USE OF THIS MANUAL

Copyright © 2011 Mastervolt. All rights reserved.

Reproduction, transfer, distribution or storage of part or all of the contents in this document in any form without the prior written permission of Mastervolt is prohibited. This manual serves as a guideline for the safe and effective installation of the Sunmaster:

- For the electrician this manual gives directions for the installation, operation and commissioning.
- For the end-user this manual gives directions for the operation, maintenance and possible correction of minor malfunctions of the Sunmaster.
- Every person who works with the apparatus should be familiar with the contents of this manual, and must carefully follow the instructions contained herein.

• Store the manual in a user accessible place. This English manual has 32 pages.

1.3 VALIDITY OF THIS MANUAL

All the specifications, provisions and instructions contained in this manual apply solely to the Mastervolt-delivered standard versions of the Sunmaster (Refer to chapter 3.2).

1.4 GUARANTEE SPECIFICATIONS

Mastervolt assures the product guarantee of the Sunmaster during five years after your purchase, on the condition that all instructions and warnings given in this manual are taken into account during installation and operation.

Among other things, this means that installation is carried out by a qualified electrician, that installation and maintenance are executed according to the stated instructions and correct working sequence and that no changes or repairs may have been performed on the Sunmaster other than by Mastervolt.

The warranty is limited to the costs of repair and/or replacement of the product by Mastervolt only. Costs for installation labour or shipping of the defective parts are not covered by this warranty.

For making an appeal on warranty you can directly contact your supplier, stating your complaint, application, date of purchase and part number / serial number

1.5 LIABILITY

Mastervolt accepts no liability for:

- consequential damage due to use of the Sunmaster;
- possible errors in the manuals and the results thereof.

1.6 CHANGES TO THE SUNMASTER

Changes on the Sunmaster may be carried out only after the written permission of Mastervolt

1.7 IDENTIFICATION LABEL



See figure 1-1 for location. Important technical information required for service, maintenance & secondary delivery of parts can be derived from the identification label.



CAUTION! Never remove the identification label.



2 SAFETY GUIDELINES AND WARNINGS

2.1 WARNINGS AND SYMBOLS

Safety instructions and warnings are marked in this manual by the following pictograms:



A procedure, circumstance, etc which deserves extra attention.



CAUTION!

Special information, commands and prohibitions in order to prevent damage.



WARNING

A WARNING refers to possible injury to the user or installer or significant material damage to the Sunmaster if the installer / user does not (carefully) follow the stated procedures.

2.2 USE FOR INTENDED PURPOSE

The Sunmaster is constructed as per the applicable safety-technical guidelines. Use the Sunmaster only in installations that meet the following qualifications:

- in permanent installations;
- connected to a separate, grounded AC group, to which no other electrical equipment is connected;
- the electrical installation must meet the applicable regulations and standards, must be carried out correctly and must be in a good condition.
- according to the technical specifications as stated in chapter 7.1.



WARNING

Never use the Sunmaster in situations where there is danger of gas or dust explosion or potentially flammable products!

Use of the Sunmaster other than as mentioned under § 2.2 is not considered to be consistent with the intended purpose. Mastervolt is not liable for any damage resulting from the above.

2.3 ORGANISATIONAL MEASURES

The installer / user must always:

- have access to this manual;
- be familiar with the contents of this manual. This applies particularly to Chapter 2, Safety Guidelines & Warning.

2.4 INSTALLATION, MAINTENANCE AND REPAIR

As lethal voltages exist, allow installation, maintenance and repair of the Sunmaster and changes in your electrical system to be carried out by qualified electricians only.

Connections and safety features must be executed according to the locally applicable regulations.

In case of decommissioning and/or demounting follow the instructions as stated in chapter 4.4.

If such are required, use only original spare parts.

2.5 WARNING OF SPECIAL DANGERS

- Not only AC-grid voltage, but DC voltages up to 600V may exist in the Sunmaster as well
- The voltages present at the grid and solar side of the Sunmaster are not safe to touch and cannot be switched off at the solar side. Depending on local applicable regulations the use of an internal or external DC switch may be obligatory.
- Do not work on the Sunmaster and/or the electrical installation if it is still connected to the solar panels and/or AC-grid.
- Only allow changes in your electrical system to be carried out by qualified electricians



3 BEFORE YOU START

3.1 UNPACKING

In addition to the Sunmaster the delivery includes:

A mounting bracket to mount the Sunmaster to a wallThis user's and installation manual.

After unpacking, check the contents for possible damage. Do not use the product if it is damaged. If in doubt, contact your supplier.

3.2 COUNTRY SELECTION

The Sunmaster is equipped with an anti-islanding device that ensures the switch off in case of grid failure. European countries maintain different regulations with regard to the grid interface of solar inverters. The common islanding device is the QNS, which switches off the inverter if the grid voltage or frequency is out of range. In some countries like Germany the ENS device (VDE-V-0126-1-1 compliant) is compulsory.

Because of these different regulations the Sunmaster must be configured at first installation. See section 4.3.2.

Furthermore the Sunmaster can be supplied with or without internal DC switch which is used to disconnect the photovoltaic modules from the inverter, as required in buildings by the international standard IEC60364-7-712.

Check from the part number on the type number plate whether the Sunmaster is appropriate to be used for the intended application (refer to table 1).

| Part number | Description | DC switch |
|-------------------------|--------------------|-----------|
| 131004300 | XS4300 IP44 ENS | No |
| 131014300 | XS4300 IP44 ENS SW | Yes |
| 131003200 | XS3200 IP44 ENS | No |
| 131013200 | XS3200 IP44 ENS SW | Yes |
| 131002000 | XS2000 IP44 ENS | No |
| 131012000 | XS2000 IP44 ENS SW | Yes |
| T .1.1. A | | |

Table 1



WARNING

Never use the Sunmaster for a non-intended application!

3.3 INSTALLATION ENVIRONMENT

- Ambient temperature: -20 ... 60°C; (power derating above 45°C).
- Installation in an indoor, conditioned or unconditioned environment (See the table below for more instructions)
- No objects must be located within a distance of 10 cm around the Sunmaster (figure 3).
- Make sure that the hot air that is generated during operation will be discharged by forced ventilation when installing the Sunmaster in a closed section.
- Keep at least 50 cm in between the inverters when several Sunmasters are installed next to each other (figure 5). If this is not possible, adequate measures must be taken to avoid one inverter heating up the other (figure 4).
- If the Sunmaster is installed in the immediate vicinity of living areas, take into account that the Sunmaster can produce a slight noise level when operating.
- Mount the Sunmaster vertically on a solid wall.
- Readability of the display is optimal when looking at the display from an equal or lower position.





| Never expose the Sunmaster to direct weather conditions such as rain, snow or wind. Install the Sunmaster in a sheltered environment. |
|--|
| Mount the Sunmaster vertically, on a solid wall. |
| Do not expose the Sunmaster to direct sunlight or other heat sources. |







3.4 AC WIRING

The Sunmaster may only be used in a in a permanent installation, connected to a separate AC distribution group, to which no other electrical equipment is connected.

The cabling between the junction box or electric cable duct and the Sunmaster must be double insulated. Use an appropriate AC-wire diameter, so that the single wire resistance between the Sunmaster and the AC distribution will not exceed 0.25 Ohm. Directive: up to 25 meters length, choose a wire diameter of 3 x 4mm². Choose a larger wire size for lengths above 25 meter.

3.5 GROUNDING

The Sunmaster must be provided with an equipmentgrounding conductor to the AC-output ground terminal.

Grounding and all other wiring must comply with local codes and ordinances.

Grounding of the solar array is not necessary thanks to the galvanic isolation between the DC-input and the AC output of the Sunmaster.

3.6 SPECIFICATIONS OF THE SOLAR SYSTEM

The solar system should meet the following specifications:

 Maximum open circuit string voltage at lowest possible temperature of the PV modules and maximum PV power connected to the inverter:

| Model Sunmaster | Max voltage | Max power |
|-----------------|-------------|-----------|
| XS4300 | 550Vdc max | 4600Wp |
| XS3200 | 600Vdc max | 3500Wp |
| XS2000 | 450Vdc max | 2100Wp |

- Double insulated PV-wiring
- All cables of the string should have double insulation and must be fitted with pre-assembled MultiContact connectors (Ø4mm)
- If two or more strings are connected to the same Sunmaster, both string lengths must be equal.



CAUTION!

Do not install the Sunmaster if the solarsystem does not comply with the above mentioned stipulations.

3.7 DC SWITCH

Depending on local applicable regulations the use of a DC switch between the PV modules and the inverter may be mandatory.

For example international standard IEC60364-7-712 prescribes a DC switch in solar electric installations in buildings. For this reason Mastervolt offers several models of the Sunmaster with integrated DC-switch. See chapter 3.2 to check if your Sunmaster is equipped with such a DC-switch.

If your Sunmaster is not equipped with a DC-switch, an external DC-Switch can be applied. Single and double

output types are available rated 600 Volts and 25A. See chapter 8 for ordering information.

3.8 PV MODULES AND STRINGS

The solar or DC side of the system consists of several photovoltaic (solar) modules, further mentioned as "PV modules". The PV-modules are connected in series to form a so called "string". These strings consist of a plus (+) and a minus (–) connection which can be connected directly to the Sunmaster.

The string voltage should be equal to the open circuit voltage (Voc) per PV module (refer to the specifications of the PV-module), multiplied by the number of PV-modules in each string. Depending on the solar irradiation and temperature, this value should be equal to 70-95% of the calculated string voltage.

The Sunmaster is equipped with a single MPP tracker and two parallel string connections, see figure 3-1.



Figure 3-1



3.8.1 Connection of two strings (standard)

Two strings can be connected to the Sunmaster directly. See section 3.6 for the maximum power connected to each Solar-input. The total input power must be distributed equally over both Solar-inputs as much as possible. See figure 3-2.







Figure 3-3: Y-adapter

3.8.2 Connection of more than two strings (option)

In case more than two strings should be connected to the Sunmaster, Multicontact Y-adapters may be used to combine the strings (see figure 3-3 and ordering information chapter 8). The strings connected to the same Solar-input should exist of an equal number of identical PV-modules. See figure 3-4.





3.9 GENERAL SAFETY AND INSTALLATION PRECAUTIONS



WARNING

Be sure that all wiring is disconnected from any power source during the entire installation.



CAUTION!

- Short circuiting or reversing polarity may lead to damage to the Sunmaster, the cabling and/or the terminal connections.
- Follow all steps of the installation instructions in order of succession as described.
- The DC switch, if installed, must stay in the OFF-position during the entire installation.

3.10 THINGS YOU NEED FOR INSTALLATION

Make sure you have all the parts you need to install the Sunmaster:

- The Sunmaster + mounting bracket (included).
- Four screws (with plugs) to mount the Sunmaster. Maximum diameter: 5 mm. Use mounting materials which are suitable to carry the weight of the Sunmaster
- Hexagonal socket wrench # 4 to open the connection compartment of the Sunmaster.
- Flat blade screw driver.
- Masterbus communication cables.
- RS485 communication cables.



4 INSTALLATION

4.1 INSTALLATION STEP BY STEP



CAUTION!

Read chapters 2 and 3 prior to installation.



Figure 4-3



Figure 4-6











4.2 USE IN ITALY

In Italy ENEL may require sealing parts of the AC wiring.

All Sunmasters are equipped with a wire seal facility. Figure 2 shows where this is located. A detailed view is shown in figure 4-10.



Figure 4-10: Detailed view of wire seal facility

4.3 COMMISSIONING AFTER INSTALLATION

To check the correct operation of the Sunmaster, commissioning should be carried out during daytime only

4.3.1 Switching on

Follow the steps described below to switch on the Sunmaster:

- 1 Check whether the DC-switch of the solar array is still in the OFF position (or "O"-position).
- 2 Switch on the AC grid.
- 3 Move the DC-switch of the solar array to the ON position (or "I"-position).

If connection has been made correctly and solar irradiation is sufficient, the Sunmaster will switch on automatically. This may take a few seconds.

4 At first commissioning the country code must be selected. See section 4.3.2.



4.3.2 Country code selection

Follow the steps below to configure the Sunmaster in accordance with the local regulations for grid connection (example: Italy).



CAUTION!

NEVER connect the Sunmaster to a utility grid other than selected.

1 After commissioning the following message is displayed.



2 Select the applicable country code from the table.

| Country code | Norm | Use Allowed in |
|--------------------|------|---------------------------|
| GERMANY 1P, | ENS | Germany, Austria, Belgium |
| limited to 4.600 W | | |
| GERMANY 3P | ENS | Germany, Austria, Belgium |
| SPAIN | QNS | Spain |
| ITALY | ENS | Italy |
| UK | QNS | United Kingdom |
| FRANCE | ENS | France |
| AUSTRALIA | QNS | Australia |
| GREECE | QNS | Greece |
| HOLLAND | QNS | Netherlands, rest of |
| | | Europe |
| USA 240V | QNS | USA (Split Phase 240V) |
| USA 208V | QNS | USA (ThreePhase 208V) |
| KOREA | QNS | South Korea |
| TAIWAN | QNS | Taiwan |
| | | |

3 Press S4 to scroll through the country codes.

4 If the correct country code is shown, press S2 to select



5 Confirm your selection by pressing S3 (or cancel by pressing S4).



13

If a wrong country code was entered, you can start the procedure over again by pressing S2 and S4 simultaneously during 3 seconds.

- 6 Now the Sunmaster switches on. See chapter 0 for operation instructions.
 - If you selected GERMANY 3P, the three inverters switch on/ off together and only when the three are MasterBus connected. See section 4.1, reference (7) for MasterBus connection of three inverters. In 3 phase configuration, the 3-PH block function is important, see section 5.3.5 and 5.3.8.

4.4 DE-COMMISSIONING

If it is necessary to de-commission the Sunmaster, follow the instructions in order of succession as described below:



CAUTION!

Follow below mentioned instructions in order of succession as described.

- 1 Cut off the grid voltage by switching off AC distribution switch in the meter cupboard.
- 2 If such is applied, move the DC switch to the OFFposition.
- 3 Disconnect the MultiContact connectors from the Sunmaster.
- 4 Remove the bottom plate of the Sunmaster and disconnect the AC wiring.

Now the Sunmaster can be demounted in a safe way.



5.1 GENERAL

After installation and commissioning the Sunmaster will switch on automatically if solar irradiation is sufficient. The Sunmaster operates automatically: there is no need for user action. If the irradiation of the PV-modules is insufficient, for instance at night, the Sunmaster switches off automatically. When switched off, the display does not show any information.

The Sunmaster has no ON/OFF switch; In the event of decommissioning, refer to section 4.4.



CAUTION!

Never disconnect the MultiContact plugs during operation of the Sunmaster.

Not complying with this instruction may cause a spark or an electric arc. Should an arc develop, both plug and socket of the Sunmaster must be replaced.

5.2 FORCED COOLING

For an optimum internal temperature control the Sunmaster is provided with a cooling fan. The cooling fan starts running slowly at inverter start up. As internal temperature rises, the cooling fan will increase its speed. This is a normal effect which has a positive contribution to the efficiency and lifetime of the Sunmaster.

5.3 LCD-DISPLAY

The Sunmaster is standard provided with an integrated LCD-display at the front side of the cabinet (figure 23).

This display makes it possible to monitor the performance of your PV-system. It shows the following information:

- Daily energy revenues over the past 30 days
- Actual Solar power, voltage and current.
- Actual AC power, voltage, current and frequency.
- Actual inverter temperature, total energy revenue, total working hours.
- Inverter status and diagnostics.

The LCD screen is operated by means of four keys: S1, S2, S3 and S4. See figure 5-1.



Figure 5-1: Operation of the LCD-display



See figure 5-2. This screen is shown after start-up. Also if no key was touched for 60 seconds, the display returns to this screen. It shows:

- Actual solar power by means of a 0-100% bar
- Energy generated today.



Figure 5-2: initial screen (displayed values may differ)

By pressing S1: Menu you can toggle between:

| ► ACTUAL | Read out of measurements at this |
|----------|--|
| | moment; see chapter 5.3.1 |
| ► DAY | Showing the historical data of today and |
| | 130 days ago; see chapter 5.3.2 |
| ► TOTAL | This shows the total energy revenue at the |
| | Solar input and the AC-output; see chapter |
| | 5.3.3. |
| ► SYSTEM | Used to display system information about |
| | the Sunmaster; see chapter 5.3.4. |

5.3.1 Actual readings

When [►ACTUAL] is highlighted at the LCD-display, actual readings of the Sunmaster are shown (figure 5-3).

| By | pressing | S2: Source | you can t | toggle | between: | |
|----|----------|------------|-----------|--------|----------|--|
|----|----------|------------|-----------|--------|----------|--|

| SOLAR 1 ◀ | Data measured at DC-input "SOLAR1" |
|-----------|---------------------------------------|
| AC GRID ◀ | Data measured at the AC-output of the |
| | Sunmaster |
| | |





Press **S4: Select** to toggle between [W], [V], [A], [Hz], $[\Omega]$, [°C] and [kWh]

Figure 5-3: Actual readings

Press **S4: Select** to navigate through the actual data. The table below explains the meaning of the displayed data:

| | Selected source = AC GRID | Selected source = SOLAR1 |
|------------|------------------------------------|---|
| <u>w</u> | Power supplied to the AC grid | Solar power supplied to the Sunmaster by the PV-strings |
| <u>V</u> | AC grid voltage | DC Voltage from the PV-string |
| <u>A</u> | AC current supplied to the AC grid | DC current from the PV-string |
| Hz | AC grid frequency | n/a |
| Ω | AC grid impedance* | n/a |
| <u>3°</u> | Internal temperature of | Internal temperature of |
| | the inverter | the inverter |
| <u>kWh</u> | Energy generated today | n/a |
| * = 1.0 | | |

* ENS-models only (see chapter 3.2), else 0.00 is shown.



5.3.2 Historical data

When [>DAY] is highlighted at the left upper corner of the LCD-display, the daily performance of your Sunmaster during the last 30 days is shown. See figure 5-4.

Press S4: Select to switch between [kWh] and [h]:

| kWh | Here the total energy yield of the selected day is |
|----------|--|
| | shown. |
| <u>h</u> | This value indicates the operating hours of the |
| | selected day |

Historical data is shown



Press S3: Info to select a day in the past

Figure 5-4: Historical data

Operation of S3: Info:

| Press shortly | One day back in the past. |
|----------------|---------------------------|
| Press and hold | Scrolling days forward. |

Examples:



5.3.3 **Total energy revenues**

When [>TOTAL] is highlighted at the upper side of the LCD-display, the total performance since commissioning of the Sunmaster is displayed. See figure 5-5.

By pressing **S2: Source** you can toggle between:

| SOLAR 1 ◀ | Total performance of DC-input "SOLAR1" | | | |
|-----------|---|--|--|--|
| | is displayed | | | |
| AC GRID ┥ | Total performance at the AC-output of the | | | |
| | Sunmaster is displayed | | | |

Press S2: Source to toggle between SOLAR 1 AC GRID



and [h]

Figure 5-5: Total energy revenue

Press S4: Select to switch between [kWh] and [h]:

| <u>kWh</u> | Here the total energy yield of the selected source is | | |
|------------|---|--|--|
| | displayed. | | |
| <u>h</u> | This value represents the total operating hours of | | |
| | the selected input. | | |



5.3.4 System information

When [►SYSTEM] is highlighted at the upper side of the LCD-display, several system information of the Sunmaster can be is displayed. See figure 5-6.

If you *press and hold for 3 seconds* **S2: Source** you can toggle the Sleep mode on / off:

| <u>SLEEP</u> | Sleep mode is on: the back light of the display will go off when no key was touched for 60 seconds. |
|--------------|---|
| SLEEP | Sleep mode is off: the back light of the display will stay illuminated. |

Press and hold for 3 seconds S2: Source to toggle the Sleep mode on / off



Press **S3: Info** to switch between [Model], [Serial], [Firmw] and [Error]

Figure 5-6: System information

Press **S3: Info** to switch between [Model], [Serial], [Firmw] and [Error]:

| ► MODEL | Shows the model of the Sunmaster i.e. | | |
|----------|---|--|--|
| | "XS4300", "XS3200" or "XS2000". | | |
| ► SERIAL | Serial number is displayed. Example: | | |
| | RN07A003. | | |
| ► FIRMW | Display switches between the firmware of | | |
| | the inverter ("XS") and the display ("DS"). | | |
| ► ERROR | In case of a system failure, the cause of the | | |
| | failure is displayed. See section 5.3.6. | | |
| | | | |

5.3.5 Settings

On the display, three settings can be done: Backlight On/Off, Isolation detection On/Off 3 PH block On/ Off (see section 5.3.8).

For settings, press S1 and S2 for 5 seconds. S3 and S4 enable scrolling through the settings, S2 confirms the setting you selected.

5.3.6 Failures



As long as the ERROR LED isn't illuminated, no failure is detected: the Sunmaster is operating normally!

If the irradiation of the PV-modules is insufficient, for instance at night, the Sunmaster switches off automatically and the display does not show any information. This is a normal situation!

Error LED illuminates or blinks



An error code is displayed here

Figure 5-7: representation of a failure

The operation of the Sunmaster is controlled and checked by a microprocessor. If an error occurs, it is detected by the apparatus itself: the red ERROR LED illuminates or blinks. The cause of error is displayed by means of an error code. See figure 5-7. Refer to chapter 6 for explanation of the error codes.

5.3.7 Power limitation

In some cases a power limitation function must be activated on the inverter. The XS inverter power limitation function can be activated via a datalogger like the DataControl Pro and Premium II. These dataloggers are connected by means of the RS485 network. If the grid operator activates the power limitation function, the inverters will limit their power to the power percentage set. The display shows "PM" and the percentage to which the power is limited. For instance PM 80 means, the power is 80% of its maximum now. If no power limitation command has been received for over 10 minutes, the inverters return to normal operation.



5.3.8 3-Phase block

This function is a security measure, demanded by some grid operators. If three inverters are connected in a 3-phase configuration, they must either all provide energy to the grid or none. If inverter 1 fails to provide energy to the grid, inverters 2 and 3 halt as well.

Figure 5-8 shows the display sequence when the first phase fails and starts up again.

5.4 MAINTENANCE

No specific maintenance to the Sunmaster is required. Examine your electrical installation on a regular base, at least once a year. Defects such as loose connections, burnt wiring etc. must be corrected immediately.

If necessary, use a soft clean cloth to clean cabinet of the Sunmaster. Never use any liquids, acids and/or scourers.



Figure 5-8: 3 Phase Block function

6 TROUBLE SHOOTING

| Error LED | Error Code | Meaning | What to do? |
|---------------|-----------------|--|--|
| Off | NONE | No error | Nothing; the inverter is working normally |
| Off | | Insufficient irradiation Nothing. Irradiation of the PV modules is insufficient (for | |
| | | | instance during night time) |
| Off | | No power from the PV | Consult an installer if the display does not show any |
| | | modules | information during daytime. The wiring between the PV |
| | | | modules and the Sunmaster might be defective. |
| Off | WAIT 0:00 | Start-up | Nothing. After the Sunmaster was (re)connected to the AC |
| | | | grid, it checks the quality of the AC grid before it starts |
| | | | operating normally. This may take up to 5 minutes. |
| Off | SOL1 LOW | Voltage of the Solar | Nothing; normal condition during sunrise and sunset. |
| | | input is low | Consult an installer if the problem remains while irradiation of |
| | | | the PV modules is sufficient. |
| Off | COUNTRY | (Text is blinking) | Select the correct country code. See section 4.3.2. |
| | (or any name of | Country code has not | |
| | a country) | been selected yet | |
| On | TEMP HI | Internal temperature of | Maybe the air flow of the Sunmaster is obstructed. See chapter |
| | | the inverter is high | 3.3 for installation guidelines. If the problem remains, consult |
| | | | an installer |
| On | SOL1 HIGH | Voltage of the Solar | Contact your supplier. |
| | | input is high. | |
| On | NO GRID | No connection to the | Check the connection to the AC-grid. Check the fuse in the |
| | | AC-grid | meter cupboard. |
| On | ENS OFF | ENS fault | _ Error created by a grid safety device. The grid quality is |
| On | G83 OFF | G83 fault | outside normal limits. Check the grid connection (for instance |
| | | | too thin or too long AC wiring). Consult an installer |
| On | VAC LOW | AC voltage low | Voltage of the AC grid is too low. Consult an installer. |
| On | VAC HIGH | AC voltage high | Voltage of the AC grid is too high. Consult an installer. |
| On | FAC LOW | AC frequency low | Frequency of the AC grid is too low. Consult an installer. |
| On | FAC HIGH | AC frequency high | Frequency of the AC grid is too high. Consult an installer. |
| On | INSULATION | Insulation failure | Leak current between PV modules and grounding. Consult an |
| | | | installer. |
| Fast blinking | NTC FAIL | Defective device in the | Write down the exact error text. Consult an installer for |
| Fast blinking | EF I2C FAIL | Sunmaster | replacement of the Sunmaster. |
| Fast blinking | ENS FAIL | _ | |
| Fast blinking | CB I2C FAIL | _ | |
| Fast blinking | HW VAC FAC | _ | |
| Fast blinking | HW RELAY | _ | |
| Fast blinking | HW ERROR 1-9 | | |

Consult an installer, if you cannot solve the problem by means of the table below.



7 SPECIFICATIONS

7.1 TECHNICAL SPECIFICATIONS

| GENERAL | SPECIFICATIONS |
|---------|----------------|
| | |

| Article number | See chapter 3.2 | | | | |
|-----------------------|---|---|---|--|--|
| Typical string length | 5-9 modules (72 cells), 7-12 mod | dules (54 cells) or 10-18 modules (| 36 cells) | | |
| Operating temperature | -20°C to 60°C (fully protected ag | ainst over temperature) | | | |
| Storage temperature | -20°C to 70°C | | | | |
| Relative humidity | max. 95%; PCB has anti-moistur | e coating | | | |
| Protection degree | IP44 for unconditioned indoor us | e | | | |
| Safety class | class I | | | | |
| Galvanic isolation | class II | | | | |
| MTBF | 187.000 hours | | | | |
| Dimensions | See chapter 7.2. | | | | |
| Weight | 10 kg (22 lbs) | | | | |
| - | | | | | |
| SOLAR INPUT (DC) | Sunmaster XS4300 | Sunmaster XS3200 | Sunmaster XS2000 | | |
| Nominal power at 45°C | 3488W DC | 2651W DC | 1590W DC | | |
| ambient* | | | | | |
| Maximum power | 3663W DC | 2784W DC | 1670W DC | | |
| Recommended PV | 2900 – 4350Wp | 2200 – 3300Wp | 1300 – 2000Wp | | |
| power range | | | | | |
| # MPP trackers | 1 MPP tracker (dynamic) | 1 MPP tracker (dynamic) | 1 MPP tracker (dynamic) | | |
| MPP voltage range at | 230-440V DC | 180-480V DC | 145-360V DC | | |
| nominal power | | | | | |
| MPP efficiency | 99.9% (Fraunhofer algorithm) | 99.9% (Fraunhofer algorithm) | 99.9% (Fraunhofer algorithm) | | |
| Operating voltage | 100 – 550V DC | 100 – 600V DC | 100 – 450V DC | | |
| range | | | | | |
| Rated current | 15A | 15A | 11A | | |
| Start-up power | 7W | 7W | 5W | | |
| String connections | 2 parallel | 2 parallel | 2 parallel | | |
| DC connectors | 2 sets of Multi Contact (4 mm) | 2 sets of Multi Contact (4 mm) | 2 sets of Multi Contact (4 mm) | | |
| | connectors | connectors | connectors | | |
| | | | | | |
| GRID OUTPUT (AC) | Sunmaster XS4300 | Sunmaster XS3200 | Sunmaster XS2000 | | |
| Nominal power at 45°C | 3300W | 2500W | 1500W | | |
| ambient* | | | | | |
| Maximum power | 3465W ** | 2625W | 1575W | | |
| Voltage* | 230V AC single phase (184- | 230V AC single phase (184- | 230V AC single phase (184- | | |
| | 265V country dependent) | 265V country dependent) | 265V country dependent) | | |
| Rated current | 15A | 11A | 7A | | |
| Fuse | 6.3x32 mm. 250V/30A T | 6.3x32 mm. 250V/20A T | 6.3x32 mm. 250V/20A T | | |
| | (ceramic) | (ceramic) | (ceramic) | | |
| Frequency* | 45 – 65Hz country dependent | 45 – 65Hz country dependent | 45 – 65Hz country dependent | | |
| Power factor | > 0.99 at full power | > 0.99 at full power | > 0.99 at full power | | |
| Stand-by nower | < 0.5W | < 0.5W | < 0.5W | | |
| FLL efficiency | | | | | |
| Maximum efficiency | 05.6% 05.4% 05.7% | | | | |
| | PG-13 5 gland and screw PG-13 5 gland and screw PG-13 5 gland and screw | | | | |
| | PG-13.5 gland and screw | PG-13 5 diand and screw/ | PG-13.5 gland and screw | | |
| | PG-13.5 gland and screw terminals 2.5 - 4 mm2 | PG-13.5 gland and screw terminals 2.5 - 4 mm2 | PG-13.5 gland and screw terminals 2.5 - 4 mm2 | | |

* Depending on country settings, see section 4.3.2

** Belgian version max 3330W



| SAFETY DEVICES | | | |
|-------------------------------------|---|--|--|
| General | Galvanic separation between DC and AC side, by means of a class II transformer | | |
| Island protection* | Mastervolt Digital ENS - VDE 0126 -1-1 compliant | | |
| Reclosure time* | 10-300 sec | | |
| Temperature protection | Power derating above 75°C internal temperature, switch off at 90°C | | |
| DC side | Earth fault (switch off); over-voltage (switch off); polarity (short circuit); overcurrent (limiting by voltage shift-up); DC transients; (varistor and buffer capacitor); overload (temperature controlled power derating) | | |
| AC side | Current limiting; over- and under-voltage (switch off); over- and under-frequency (switch off); short circuit (ceramic fuse); transients/surge (varistors) | | |
| MONITORING | | | |
| Indicator | Backlit display with indication of power and diagnostic messages | | |
| External communication | 2 galvanic isolated RS485 databus connections | | |
| External communication | 2 galvanic isolated MasterBus connections | | |
| Monitoring (optional) | Masterlog (PC Software). Free download from www.mastervolt.com | | |
| Monitoring (optional) | PC-Link (connect the databus to the PC) | | |
| Monitoring (optional) | Data Control Premium II: datalogger for up to 6 inverters with local, remote or internet monitoring | | |
| Monitoring (optional) | Data Control Professional: PV system control over the Internet, for up to 20 inverters | | |
| | | | |
| REGULATIONS & DIRECTIVES | | | |
| CE Conformity | Yes | | |
| EMC Directive | EMC 89/336/EEG | | |
| Emission | EN 55022 Class B | | |
| Harmonics | EN 61000-3-2, | | |
| Dips, variations, flicker | EN 61000-4-11 and -3-3 | | |
| Immunity | EN 55024 | | |
| | EN 61000-4-2 and -3 | | |
| | EN 61000-4-4, -4-5 and -4-6 | | |
| LV directive | 2006/95/EC | | |

Electrical safetyEN 60950-1National grid interface req.*VDE 0126-1-1 / DK5940 / RD1663-2000 / K SC 8536 / G83-1 compliant

* Depending on country settings, see section 4.3.2



7.2 OUTLINE DRAWINGS



142 [5.59]



Figure 7-1 Dimensions in mm (inch) of the Sunmaster XS4300, XS3200, XS2000

8 ORDERING INFORMATION

| Part number | Description |
|-------------|---|
| 130362900 | Set of two Multicontact Y-adapters PV-AZS4 (positive) and PV-AZB4 (negative) |
| 130360700 | Adapter cable (from MC1 to MC2 positive) |
| 130360800 | Adapter cable (from MC1 to MC2 negative) |
| 130394000 | Masterlog– Free software package to monitor your photovoltaic (PV) system using your PC or notebook. |
| | Use of PC Link is compulsory. |
| 130391010 | PC Link, RS485/232 converter |
| 130391020 | PC Link Industrial, RS485/RS232 converter for the connection of more than 10 Sunmasters or for cable |
| | lengths of more than 100 meters. |
| 130391040 | PC Link Industrial, RS485/USB converter for the connection of more than 10 Sunmasters or for cable |
| | lengths of more than 100 meters. |
| 130397000 | Data Control 'Premium' II local – Datalogger to monitor up to 6 Sunmaster inverters locally |
| 130397100 | Data Control 'Premium' II remote – Datalogger to monitor up to 6 Sunmaster inverters over the Internet |
| 130397200 | Data Control 'Pro' Analogue – Datalogger to monitor up to 20 Sunmaster inverters locally or over the |
| | Internet |
| 130397210 | Data Control 'Pro' ISDN – Datalogger to monitor up to 20 Sunmaster inverters locally or over the Internet |
| 130397220 | Data Control 'Pro' GSM – Datalogger to monitor up to 20 Sunmaster inverters locally or over the Internet |
| 130397230 | Data Control 'Pro' Ethernet – Datalogger to monitor up to 20 Sunmaster inverters locally or over the Internet |
| 130010905 | Modular communication cable, cross wired, 8 pole, 1 meter / 3 ft |
| 130010906 | Modular communication cable, cross wired, 8 pole, 5 meter / 16 ft |
| 130010910 | Modular communication cable, cross wired, 8 pole, 10 meter / 33 ft |
| 130010915 | Modular communication cable, cross wired, 8 pole, 15 meter / 49 ft |
| 120107000 | Complete set to assemble modular communication cables. |
| | Delivery includes: 100 meter modular cable, 100 pcs. modular jacks and crimping tool |

Mastervolt can offer a wide range of products for both grid connected and independent autonomous electrical installations, See our website www.mastervolt.com for an extensive overview of all our products.



9 ITALY SELF TEST

GENERAL

The Italy Self Test is meant to check the upper and lower limits of the AC voltage and AC frequency at which the inverter will disconnect from the grid.

To enter the Italy self test, select the "System/ Model" menu in the display. See figure 9-1.

If the model is ITALY, press the lower two buttons for 3 seconds. The screen should stay in the "Model" mode. You will enter the Italy test menu.

The text ITALY TEST will be blinking, press the lower right button to confirm. First the Uac High Off limit is shown.

During the self test, four tests are done in this sequence:

- UH (high off limit AC voltage);
- UL (low off limit AC voltage);
- FH (high off limit AC frequency);
- FL (low off limit AC frequency).

After each test the user has to confirm the test result before the inverter starts the reclosure count down and reconnects to the grid.



The standard reclosure time of 300 sec has been reduced to 10 sec to shorten the testing time. This is not an error.

After the last test and after reconnecting to the grid the inverter will continue in normal operation.

The test accuracy is better than 1V/ 0.1Hz if grid voltage and frequency are stable.





UT = 230 - (4.00*11.5) = 184V.

Figure 9-3

MASTERVOLT









10 CERTIFICATES

10.1 CERTIFICATE OF VDE-0126 CONFORMITY





10.2 EC DECLARATION OF CONFORMITY

| Manufacturer | Mastervolt |
|--------------|--------------------|
| Address | Snijdersbergweg 93 |
| | 1105 AN Amsterdam |
| | The Netherlands |

Herewith declares that:

Product: Sunmaster XS4300, Sunmaster XS3200, Sunmaster XS2000

is CE-marked and complies with the following standards:

| EMC Directive | EMC 89/336/EEG |
|---------------------------|-----------------------------|
| Emission | EN 55022 Class B |
| Harmonics | EN 61000-3-2, |
| Dips, variations, flicker | EN 61000-4-11 and -3-3 |
| Immunity | EN 55024 |
| | EN 61000-4-2 and -3 |
| | EN 61000-4-4, -4-5 and -4-6 |
| LV directive | 2006/95/EC |
| Electrical safety | EN 60950-1 |
| | |

Amsterdam, 18-10-2011 MASTERVOLT INTERNATIONAL B.V.

Ing. D.R. Bassie Product Manager Solar

CE

10.3 AS4777 CERTIFICATE OF COMPLIANCE

| | | B U R E A VERITA | u s | Bureau Veritas Consumer Product Services GmbH Businesspark A86 88842 Türkheim Germany + 49 (0) 8245 96810-0 ops-tuerkheim@de.bureauveritas.com |
|------------|--|---|---|--|
| | | | compi | |
| 2 | Applicant: | Mastervolt Intern Snijdersbergweg 9 1105 AN Amsterda Netherlands | ational B.V. 93 am | |
| | Product: | Automatic discor | nection dev | ice between a generator |
| | Model: | XS 6500, XS 4300, | XS 3200, XS 2 | 2000 |
| CAN MAR | Use in accordance with regulations: Automatic disconnection device with single-phase mains surveillance in accordance with AS 4777.2:2005 and AS 4777.3:2005 for photovoltaic systems with a single-phase parallel coupling via an inverter in the public mains supply. The automatic disconnection device is an integral part of the aforementioned inverter. | | | |
| | Applied rules and standards : AS 4777.2:2005 Grid connection of energy systems via inverters, Part 2: Inverter requirements AS 4777.3:2005 Grid connection of energy systems via inverters, Part 3: Grid protection requirements AS/NZS 3100:2002 Approval and test specification - General requirements for electrical equipment | | | |
| | The safety concept of an this certificate of valid safet | aforementioned represen y specifications for the sp | tative product co ecified use in acc | prresponds at the time of issue of cordance with regulations. |
| 20 | Report number: | 09TH0202-AS4777 09TH0202-AS3100 | | |
| | Certificate nummer: | U09-241 | | |
| | Date of issue: | 2009-10-22 | Valid until: | 2012-10-22 |
| | | J. J. Andreas | Aufmuth | |





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